

Product End-of-Life Notification

MultiModem[®] II Mission-Critical V.92 Corporate Analog Modems

Date: March 8, 2017

I. Summary

Due to diminishing demand and high minimum order quantities for critical components, the status of the [MultiModem[®] II](#) family of analog modems are changing status from **Near-End-of-Life (NEOL)** to **End-of-Life (EOL)** effective immediately.

While there are no direct replacement models, MultiTech offers a full line of external analog modems that could be used in place of the MultiModem II series for most use cases. Please consult with your MultiTech sales representative to see which model is best suited to meet your needs.

Reference key dates in Section III for last time buy information.

II. Part Numbers Impacted

EOL Ordering Part Numbers	UPC
	
MT5600BA-V92-NPS	789407335976
MT5600BA-V92-NAM	789407030727
MT5600BA-V92-EU	789407339899
MT5600BA-V92-GB/IE	789407031540
MT5600BA-V92-FR	789407340970
MT5600BA-V92-DE	789407340987
MT5600BA-V92-IT	789407340994
MT5600BA-V92-AU	789407031557
MT5600BA-V92-NZ	789407031564

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Note: Extended Warranty Service Plans for the models listed in this announcement are also end-of-life (EOL). Reference the Discontinued Products Summary excel document for complete details.

III. Key Dates

Near-End-of-Life (NEOL) Date: October 12, 2016

Last Time Buy Date: While supplies last

Last Ship Date: April 12, 2017 or while supplies last

End-of-life (EOL) Date: March 8, 2017

IV. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

V. Suggested Action Plan:

We recommend the following actions be taken:

- Forward this announcement to others within your organization who are actively involved in the sale or support of the devices listed in this announcement.
- Remove these End-of-Life models from your pricing system and website.
- Work with your MultiTech sales representative on a transition plan to another model in the MultiTech product line.

VI. Additional Information

If you have any questions or require additional information on this Product End-of-Life Notification, please contact your MultiTech sales representative:

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